

BIDDING REFERENCE GUIDE

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RESPONDING TO SOLICITATIONS FOR SUPPLIERS

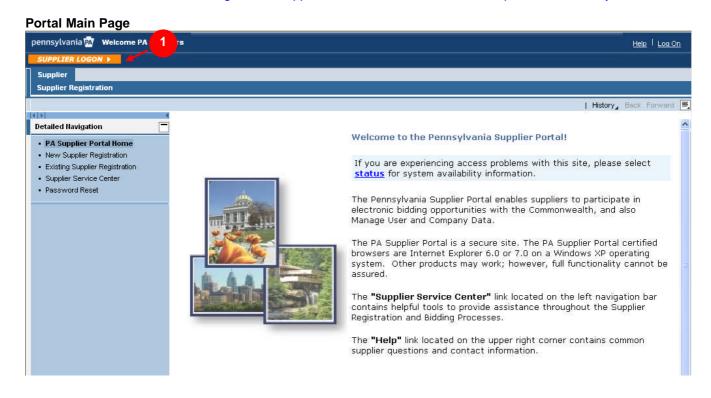
Welcome to the Pennsylvania (PA) Supplier Portal! The PA Supplier Portal is your "one-stop shop" for all Commonwealth procurements. This reference guide is designed to assist your business in identifying relevant solicitations, creating appropriate responses to those solicitations, and managing responses until the solicitation end date, including holding, submitting, changing and deleting responses.

NOTE: This reference guide <u>assumes</u> your company has already registered via the PA Supplier Portal and has setup personnel who are able to perform bidding on its behalf. If your company has not registered, please follow the 3 phase registration process available via the Supplier Service Center at www.pasupplierportal.state.pa.us.

Identify Solicitations

If your organization has conducted business with the Commonwealth in the past, you are probably already familiar with searching for and identifying solicitations via the website maintained by the Department of General Services (DGS), Bureau of Procurement (BOP) (http://www.dgs.state.pa.us/procurement/site/default.asp).

The DGS website will still contain high-level solicitation information (also know as the bid abstract), however, in order to see the complete solicitation package, inclusive of specifications and any specific information or instructions, your company must be registered and logged-in to the PA Supplier Portal. Please follow the instructions outlined below on searching for solicitations. **NOTE**: The instructions below assume you are set-up with the bidder role when accessing the PA Supplier Portal to use its solicitation response functionality.



1. Go to www.pasupplierportal.state.pa.us and select the SUPPLIER LOGON button



Portal Logon Page



- 2. Enter your Logon ID and Password.
- 3. Select the button. **NOTE:** The messaging below the **Log In** button does not apply to initial password set-up for administrative users or bidders upon first-time login. Rather, it applies only to those users who desire to reset or change their existing permanent passwords.

PA Supplier Portal Bidder Welcome Screen



NOTE: The **Welcome Screen** will display dynamic content, including current procurement news, notifications on system or functionality issues that could affect solicitation response submission, and any other helpful bidding information. Please pay special attention to this message, as it will be updated regularly.

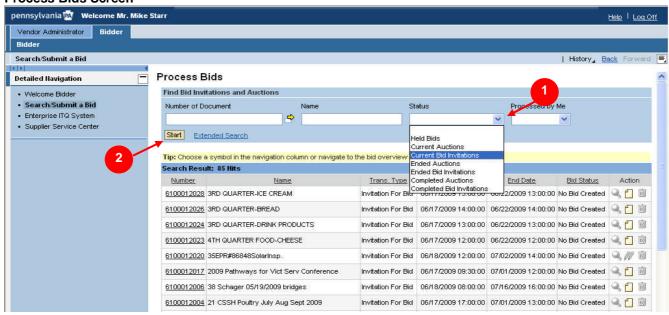
4. To begin searching for bidding opportunities, select the • Search/Submit a Bid link in the left navigation area.



Option 1: Search for Solicitation without Solicitation Number

Shown below is the first of two options for searching for solicitations via the PA Supplier Portal. This option provides the steps for performing a search when a specific solicitation number is unavailable or not known.

Process Bids Screen

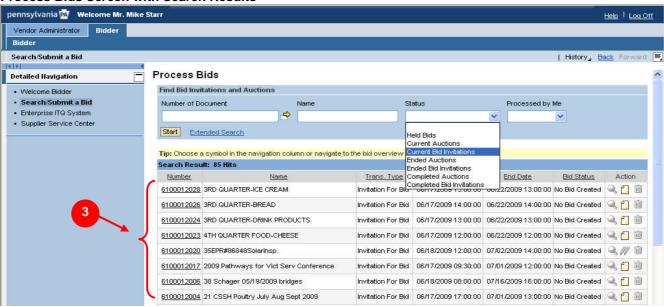


1. Make a selection from the **Status** drop-down list.

NOTE: The **Status** drop-down list provides you with a variety of options for narrowing your search for bid solicitation opportunities. These options include: Current (shown above), Ended, and Completed. If you wish to see <u>all</u> solicitation opportunities regardless of status, choose the "blank" selection from the **Status** drop-down list.

2. Select the Start button.

Process Bids Screen with Search Results





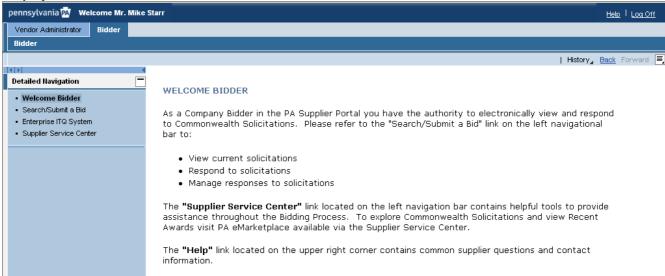
NOTE: Selecting the Start button will refresh your search results list. So, if you choose to search by a different status type within the Status drop-down list, be sure select the Start button to refresh your displayed search results list.

3. Select the **Number** for the solicitation you would like to review and create a response.

NOTE: The icons in the far right column allow a bidder to perform the following bidding functions for a solicitation, as dictated by the status of the solicitation:

- Create Icon (allows the user to create bids on open opportunities)
- Service View Details Icon (allows the user to view basic data and details of a specific bid)
- Change Icon (allows the user to change a previously held or submitted bid)
- Delete Icon (allows the user to delete a bid)

Display Invitation for Bid Screen



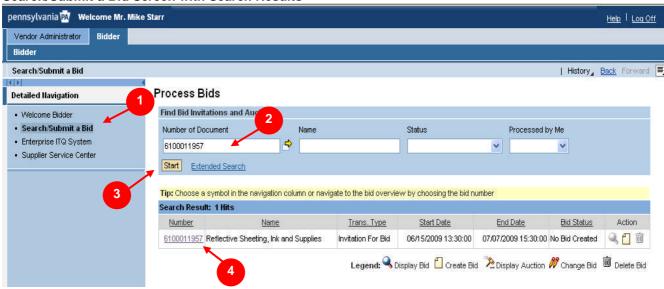
NOTE: Navigation through the **Display Invitation for Bid** screen allows you to perform the various required functions associated with bidding via the PA Supplier Portal, as shown in the Respond to Solicitation section of this guide.



Option 2: Search for Solicitation with Bid Number

Shown below is the second of two options for searching for solicitations via the PA Supplier Portal. This option provides the steps for performing a search when a specific solicitation number is available and/or known.

Search/Submit a Bid Screen with Search Results



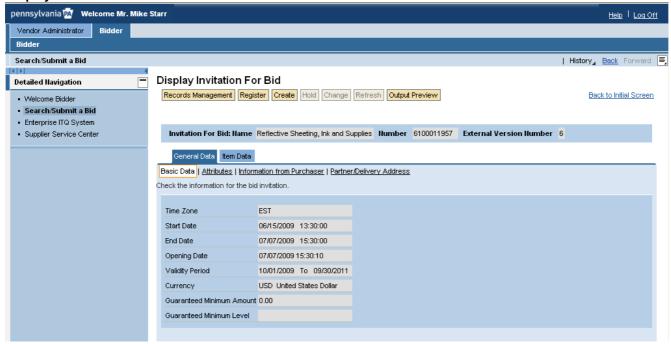
- 1. To begin searching for bidding opportunities, select the Search/Submit a Bid link in the left navigation area.
- 2. Enter the specific solicitation number you wish to search for in the Number of Document field.
- 3. Select the Start button.
- 4. Select the **Number** for the solicitation you would like to review and create a response.

NOTE: The icons in the far right column allow a bidder to perform the following bidding functions for a solicitation, as dictated by the status of the solicitation:

- Create Icon (allows the user to create bids on open opportunities)
- Section = View Details Icon (allows the user to view basic data and details of a specific bid)
- Change Icon (allows the user to change a previously held or submitted bid)
- Delete Icon (allows the user to delete a bid)



Display Invitation for Bid Screen



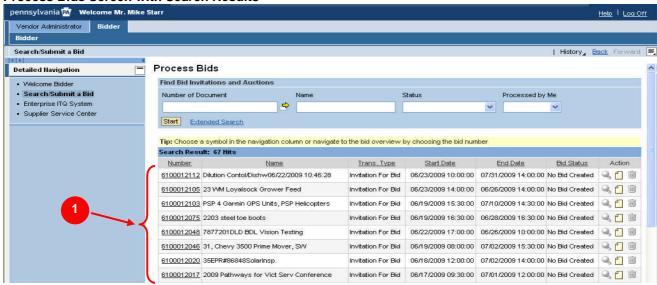
NOTE: Navigation through the **Display Invitation for Bid** screen allows you to perform the various required functions associated with bidding via the PA Supplier Portal, as shown in the Respond to Solicitation section of this guide.



Respond to Solicitation

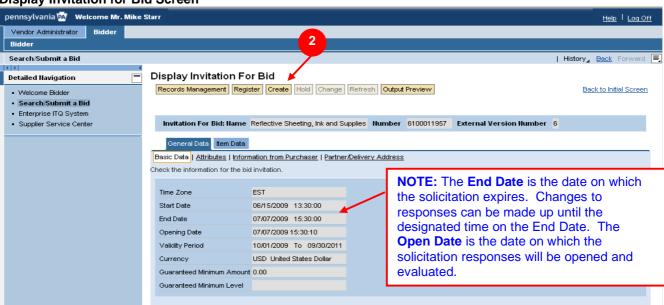
This section of the reference guide will assist you in responding to specific solicitation opportunities. Once you have selected the solicitation you would like to respond to, be sure to review the details closely to ensure that your response is compliant with all requirements of the solicitation, including any bid specifications or special conditions. Follow the instructions below to respond to a solicitation from the Commonwealth.

Process Bids Screen with Search Results



1. Select the solicitation you would like to view from the search results listed.

Display Invitation for Bid Screen



NOTE: Upon the selection of the solicitation you would like to respond to, the Display Bid screen is presented. The screen contains two tabs: General Data and Item Data. Within each tab there will be links to various components of the solicitation, as shown below. Depending upon the complexity of the solicitation and the number of line items associated with that it, a review at the line item details level may be necessary.



Tabs	Links
General Data	 Basic Data Attributes Information from Purchaser My Notes Partner Delivery Address Conditions Bid Invitation Versions
Item Data	 Shows lines items associated with the solicitation Upon selection of a line item, the following links are available: Basic Data Schedule Lines Information from Purchaser My Notes Conditions Partner Delivery Address

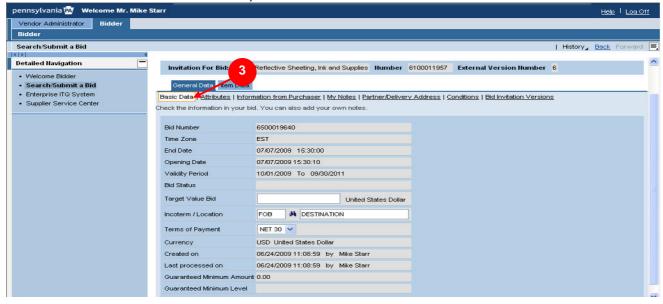
NOTE: Each of these tabs and its corresponding links are described in more detail later in this guide. Also, keep in mind that the solicitation is being shown in "Display Only" mode at this point. While "Display Only" mode does allow you to navigate through the tabs and links shown above, it does not allow you to enter information required for a response. To create an actual response to the solicitation, follow the instructions below. Screen naming will change from "Display" to "Process".

2. Select the Create button.

Complete the General Data Tab

To submit a solicitation response, you must first review and complete the various links under the **General Data** tab. The **General Data** tab outlines general information about the solicitation.

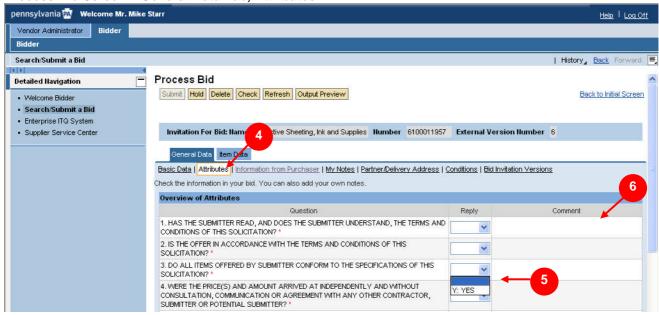
Process Bid Screen - General Data Tab, Basic Data



3. Select the Basic Data link under the General Data tab. NOTE: By default, the Attributes link is displayed, so be sure to select the Basic Data link to view start, end and open date information for the solicitation.



Process Bid Screen - General Data Tab, Attributes



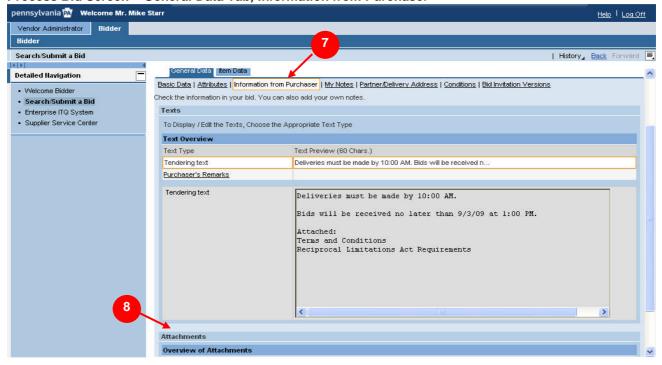
4. Select the Attributes link under the General Data tab.

NOTE: The **Attributes** link contains requirements of the solicitation to which you must respond. Failure to respond to these items will result in an error message upon submission. The requirements shown here will vary based upon the complexity of the solicitation.

- 5. Answer the required questions by selecting the appropriate choice from the drop-down list.
- 6. Answer any required questions by entering information in the appropriate comment box.

NOTE: If necessary, enter any additional information in the comment field associated with the question.

Process Bid Screen - General Data Tab, Information from Purchaser





7. Select the Information from Purchaser link under the **General Data** tab.

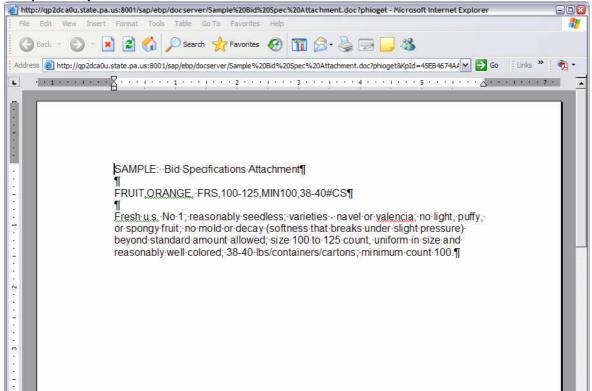
NOTE: The **Information from Purchaser** link contains information provided by the Commonwealth to further describe the specifications and conditions of the solicitation. Information can be displayed directly on this page or as a document attached to the solicitation.

8. If there is an attachment to the solicitation, select the link located in the <u>Description</u> column(use the scroll bar on the right to view all attachments). **NOTE:** For the purposes of illustration, the following example is shown (Sample Bid Specification).



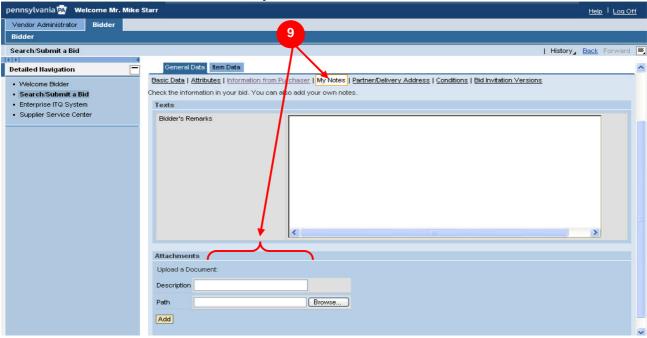
NOTE: Upon selection of the link, a **File Download** dialogue box will be displayed. Open the attachment and review it carefully. A sample bid specification is shown below. *For additional information on working with attachments, please* see **Appendix A** *located at the end of this manual.*

Sample Bid Specification





Process Bid Screen - General Data Tab, My Notes



9. Select the My Notes link under the **General Data** tab.

NOTE: The **My Notes** link contains an area for you to insert any comments associated with your response. Also included is the ability to attach any required documentation to accompany your solicitation response (e.g., word processing files or spreadsheets; however suppliers are reminded that attachments or comments which seek to modify the specifications or terms and conditions, including the attachment of supplier terms and conditions, may cause a solicitation to be rejected as a conditional bid or proposal). For additional information on working with attachments, please see **Appendix A** located at the end of this manual.

Process Bid Screen – General Data Tab, Partner Delivery Address

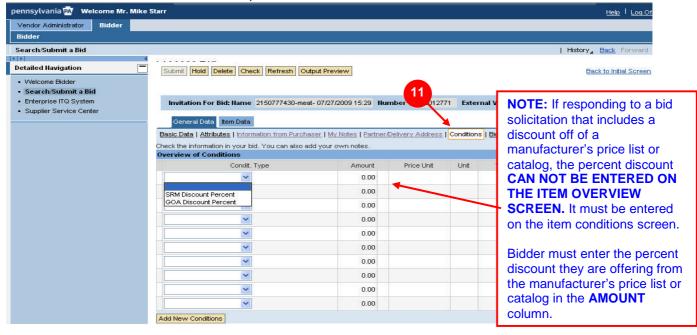


10. Select the Partner/Delivery Address link under the **General Data** tab.

NOTE: The **Partner Delivery Address** link contains delivery address information for the materials or services being requested as part of the solicitation.



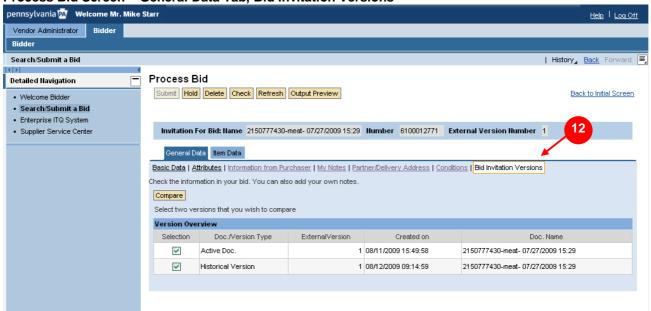




11. Select the Conditions link under the **General Data** tab. Review any conditions associated with the solicitation.

NOTE: The **Conditions** link contains a listing of any conditions associated with a given line item. Examples of commonly used conditions include discounts off of gross price or surcharges.

Process Bid Screen - General Data Tab, Bid Invitation Versions



12. Select the Bid Invitation Versions link under the **General Data** tab.

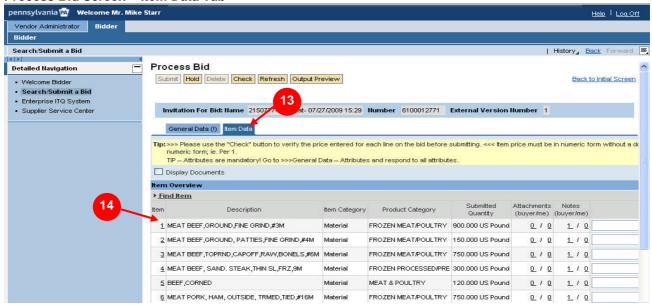
NOTE: The **Bid Invitation Versions** link contains historical versions of the solicitation. While you cannot respond to previous versions of the solicitation, you <u>can view</u> them to compare information contained therein.



Complete the Item Data Tab

To continue with your solicitation response, you must now review and complete the various links under the **Item Data** tab. The **Item Data** tab provides detailed information on each line item in the solicitation.

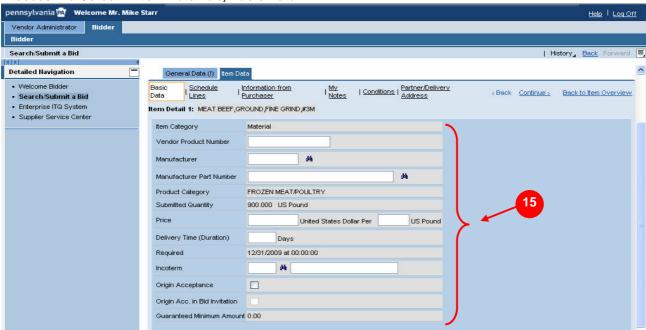
Process Bid Screen - Item Data Tab



- 13. Select the tem Data tab. The line items contained in the solicitation will be displayed.
- 14. Select the line item to which you will be responding. **NOTE:** For the purposes of illustration, the following example is shown (1).

NOTE: Depending upon the complexity of the solicitation, there may be more than one line item that requires detailed examination and completion.

Process Bid Screen - Item Data Tab, Basic Data





15. As required, complete/review the following fields:

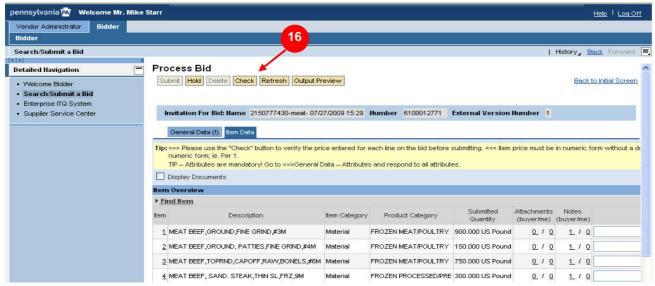
Field Name	Description
Vendor Product Number	Enter your Product Number in this field.
Manufacturer	If your product is produced by a manufacturer, you can enter it in this field. It is searchable by selecting the 🙀 button.
Manufacturer Part Number	If the manufacturer part number differs from your company's part number, enter it here. It is searchable by selecting the 🔼 button.
Price	Enter Price in this field.
Per	Defaults based upon bid specifications.
Target Value Bid	DO NOT ENTER ANYTHING IN THIS FIELD.
Delivery Time (Duration)	Enter the estimated lead time for delivery. Duration (i.e. Days, Weeks, etc.) defaults in based upon bid specifications.
Incoterm	Please ensure that this field displays FOB DESTINATION as the delivery terms.
Origin Acceptance	DO NOT ENTER ANYTHING IN THIS FIELD.

NOTE: Remember to complete all necessary fields. Based upon the number of line items in the bid invitation, it may be necessary to repeat these steps for each line item. To access additional line items, use the navigation options displayed on right side of the screen, as shown below.



NOTE: Be sure to review and complete, as necessary, the additional links under the **Item Data** tab. These links are very similar to the links under the **General Data** tab; however, they are at the line item level rather than the overall solicitation level. The additional links are as follows: **Schedule Lines, Information from Purchaser, My Notes, Conditions, and Partner Delivery Address**.

Process Bid Screen - Item Data Tab





TIP: Please read the "Tip" located below the General Data and Item Data tabs

General Data () Item Data

Tip:>>> Please use the "Check" button to verify the price entered for each line on the bid before submitting. <<< Item price must be in numeric form without a dollar sign. Item per unit of measure must be in numeric form; ie. Per 1.

TIP — Attributes are mandatory! Go to >>> General Data — Attributes and respond to all attributes.

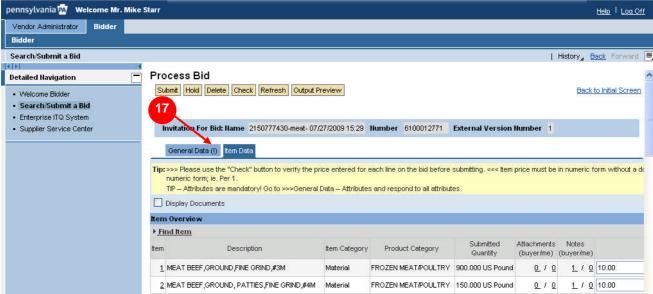
16. Once you have entered all the information in your response for each of the line items within the solicitation, select the Check button.

NOTE: If no errors exist in your response, line item pricing messages will be displayed and denoted with a yellow triangle . This IS NOT an error message, but only displaying how you have submitted your pricing.



NOTE: In the event your response contains errors, the tab(s) containing errors will be denoted with an exclamation point (!). Error messages will appear at the bottom of your screen and will be denoted with an orange square ...

Process Bid Screen - Item Data Tab (Errors

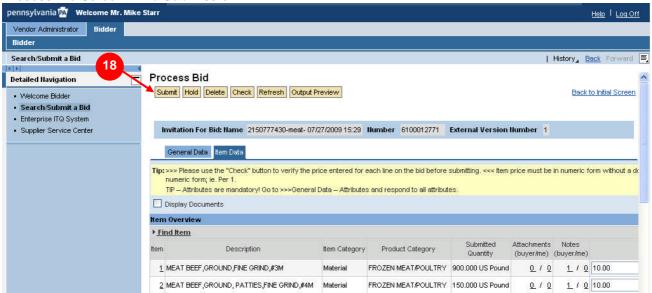


17. Select the tab with the exclamation point (!) to correct or enter information (e.g., General Data). **NOTE:** Be sure to review the error messages displayed on the tab requiring correction, as shown below.



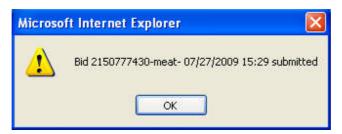


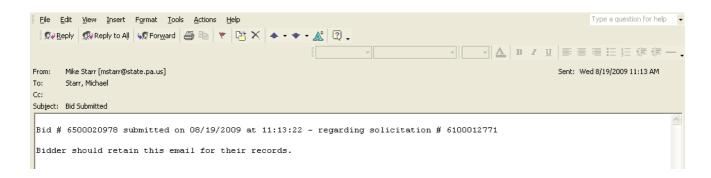
Process Bid Screen - Bid Submission



18. To submit your response, select the Submit button.

NOTE: You will receive immediate confirmation of successful submission of a solicitation response, followed by an e-mail confirmation to your registered e-mail address:

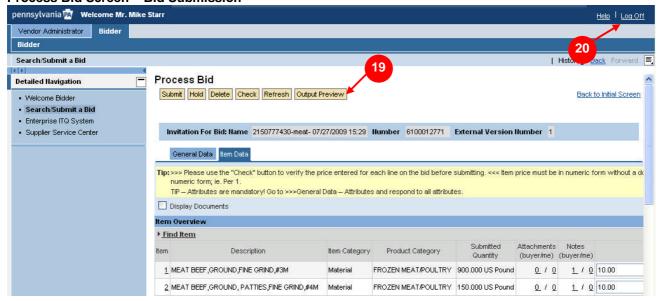




NOTE: Submission of responses can only occur during the timeframe specified in the solicitation. Submissions are NOT allowed AFTER the solicitation end date. If you wish to delete a previously submitted response PRIOR TO the end date, follow the steps outlined later in this guide.

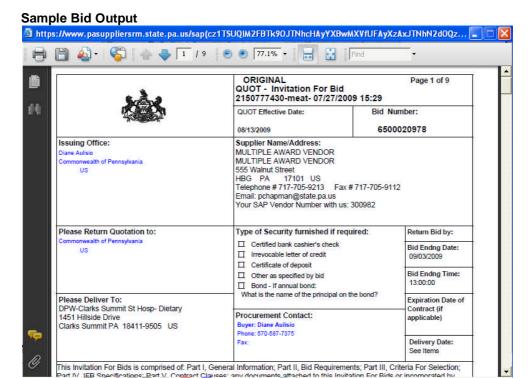


Process Bid Screen - Bid Submission



19. After you have submitted your solicitation response, you are able to generate a printable copy for your records. To do so, select the Output Preview button. This copy will only include the main bid document, any line item pricing and mandatory attributes. All attachments need to be printed separately.

NOTE: The PA Supplier Portal generates documents in Adobe PDF format. If you do not have Adobe Acrobat Reader, it is available at: www.adobe.com.



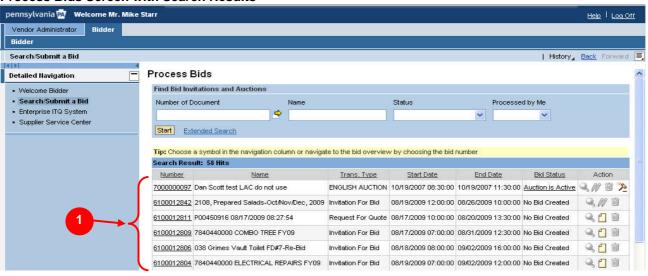
20. Select Log Off to end your session.



Register for Notifications of Changes to Solicitations

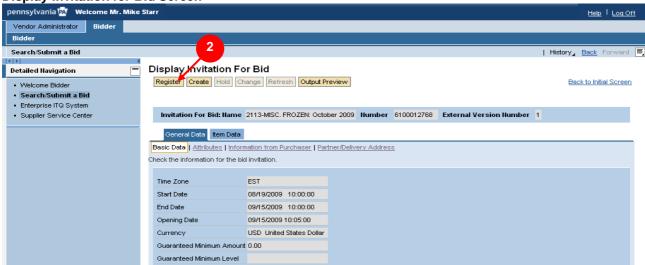
Once you have identified or completed a response to a specific solicitation, it is highly recommended that you register for notifications of changes to the solicitation. This will ensure that you receive updated information on the solicitation, which may, in turn, require action within your response. **NOTE:** Changes to solicitations will also still continue to be posted to the DGS website. To register for notifications of changes to solicitations, follow the instructions below.

Process Bids Screen with Search Results

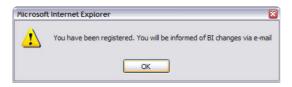


1. Select the solicitation you wish to view from the search results listed. **NOTE**: As described earlier in this guide, you can search for solicitation opportunities several ways.

Display Invitation for Bid Screen



2. Select the Register button. You will receive immediate confirmation of your registration for the solicitation.





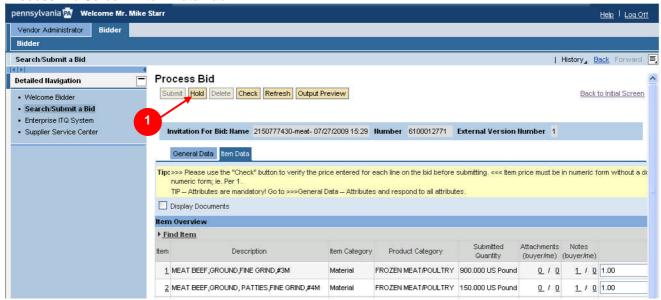
Manage Solicitation Response

The instructions provided here assume you have checked your solicitation for errors, as shown above, and have made appropriate corrections. Therefore, it is recommended that you check your solicitation response prior to taking further action.

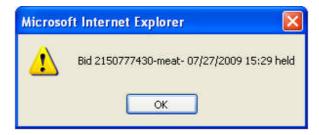
Place a Solicitation Response on Hold

Provided below are instructions for placing your response to a solicitation on hold. Holding your response saves your current work and allows you to return to it at a later date to complete additional section or make any required adjustments prior to submission.

Process Bid Screen - Item Data Tab



Select the Hold button. NOTE: Upon holding your solicitation response, an immediate confirmation will be displayed.

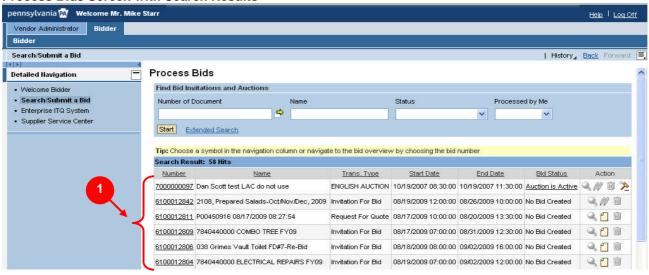




Change a Solicitation Response: Option 1

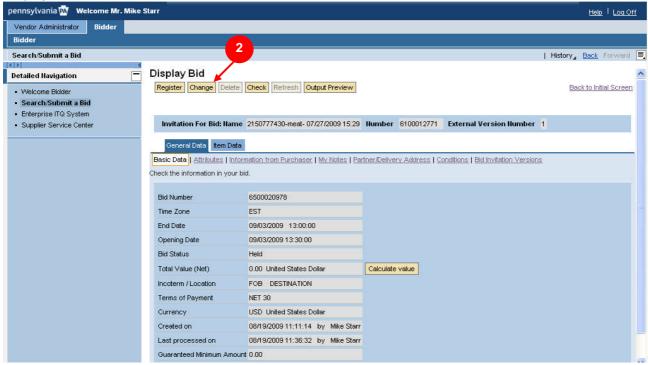
Provided below are instructions for making changes to your solicitation response. This is the first of two options for performing this action in the system. Changes are allowed to solicitations that are on **hold** OR have either already been **submitted**, provided the solicitation has not ended. The instructions assume you have used one of the two search methods described earlier in this guide.

Process Bids Screen with Search Results



Select the solicitation you wish to view from the search results listed.

Display Bid Screen



2. Select the Change button.



NOTE: Once you select to change a solicitation response, all aspects that were originally completed are now available for editing or additions. Most common changes will include price changes, delivery times or conditions changes. Changes can be made at both the overall solicitation level or at the line item level. The instructions below assume you have chosen to make a change to your response on one of the line items.

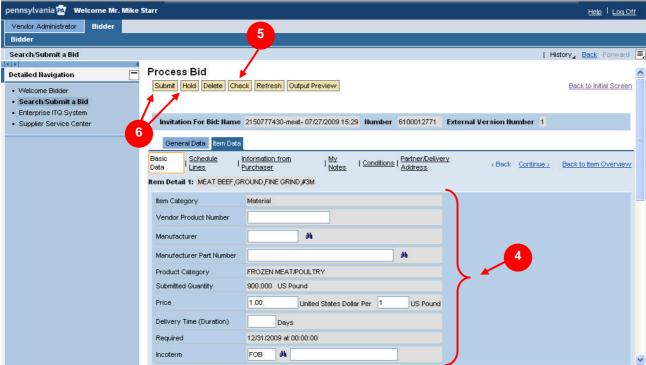
If you wish to change a solicitation response, it is recommended that all aspects of the response are completely reviewed prior to resubmission.

Process Bid Screen - Item Data Tab



3. Select the line item you wish to change (e.g., line item 1)

Process Bid Screen - Item Data Tab, Basic Data





4. As required, complete/review the following fields:

Field Name	Description
Vendor Product Number	Enter your Product Number in this field.
Manufacturer	If your product is produced by a manufacturer, you can enter it in this field. It is searchable by selecting the displayment.
Manufacturer Part Number	If the manufacturer part number differs from your company's part number, enter it here. It is searchable by selecting the 🍎 button.
Price	Enter Price in this field.
Per	Enter the Per Unit in this field. This will be 1, 10, 100, 1000(if left blank field defaults in based upon bid specifications).
Target Value Bid	DO NOT ENTER ANYTHING IN THIS FIELD.
Delivery Time (Duration)	Enter the estimated lead time for delivery. Duration (i.e. Days, Weeks, etc.) defaults in based upon bid specifications.
Incoterm	Please ensure that this field displays FOB DESTINATION as the delivery terms.
Origin Acceptance	DO NOT ENTER ANYTHING IN THIS FIELD.

NOTE: Remember to complete all necessary fields. Based upon the number of line items in the bid invitation, it may be necessary to repeat these steps for each line item. To access additional line items, use the navigation options displayed on right side of the screen, as shown below.



5. To error check your response, select the Check button.

NOTE: If no errors exist in your response, line item pricing messages will be displayed and denoted with a yellow triangle △. This IS NOT an error message, but only displaying how you have submitted your pricing.

18 Messages		
<u> </u>	ttem 9 - Price entered as 10.00 per 1 US Pound	
<u> </u>	ttem 8 - Price entered as 10.00 per 1 US Pound	
<u> </u>	ttem 7 - Price entered as 10.00 per 1 US Pound	
<u> </u>	ttem 6 - Price entered as 10.00 per 1 US Pound	

NOTE: In the event your response contains errors, the tab(s) containing errors will be denoted with an exclamation point (<u>i</u>). Error messages will appear at the bottom of your screen and will be denoted with an orange square <u>.</u> Be sure to review the error messages displayed within those tabs for more details on the errors, as shown earlier in this guide.

6. Select either the Submit or the Hold button.



Change a Solicitation Response: Option 2

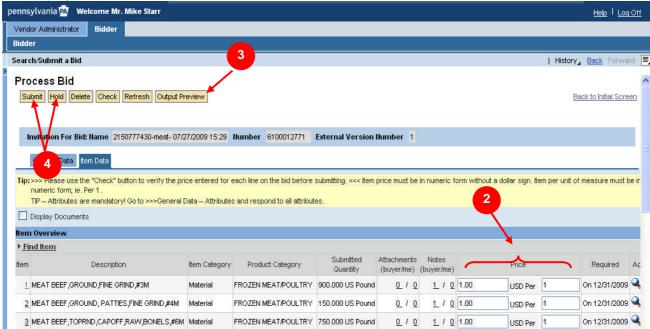
Provided below are the instructions for making changes to your solicitation response using the second option for performing this action in the system. Again, changes are allowed to solicitations that are on **hold** OR have either already been **submitted**, provided the solicitation has not ended. The instructions assume you have used one of the two search methods described earlier in this guide.

Process Bids Screen with Search Results



Identify the desired solicitation response you would like to change and select the process.







NOTE: For illustration purposes, the instructions listed here assume you want to make changes to price information only.

2. Enter the changes directly into the Price fields on this screen.

NOTE: If modifications or additions to other areas of your response are required (i.e., changes other than those shown above), use the first option for changing a solicitation response described earlier in this guide. Again, most common changes will include price changes, delivery times or conditions changes. Changes can be made at both the overall solicitation level or at the line item level. The instructions below assume you have chosen to make a change to your response on one of the line items.

If you wish to change a solicitation response, it is recommended that all aspects of the response are completely reviewed prior to resubmission.

3. To error check your response, select the Check button.

NOTE: If no errors exist in your response, line item pricing messages will be displayed and denoted with a yellow triangle . This IS NOT an error message, but only displaying how you have submitted your pricing.



NOTE: In the event your response contains errors, the tab(s) containing errors will be denoted with an exclamation point (!). Error messages will appear at the bottom of your screen and will be denoted with an orange square . Be sure to review the error messages displayed within those tabs for more details on the errors, as shown earlier in this guide.

4. Select either the Submit or the Hold button.

Deleting a Solicitation Response

Provide below are instruction for deleting a solicitation response.

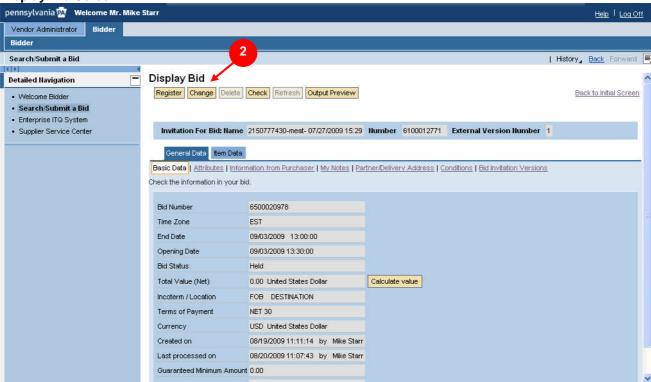
Process Bids Screen with Search Results





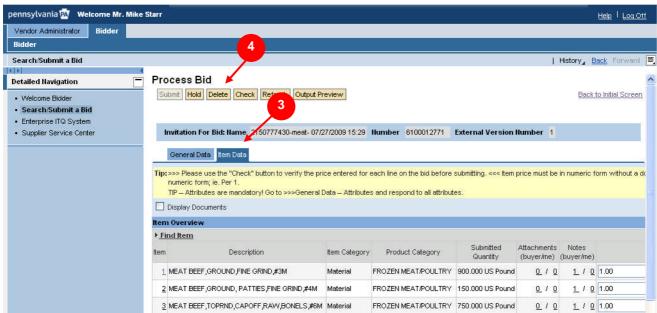
1. Identify the desired solicitation response you would like to delete.

Display Bid Screen



2. Select the Change button.

Process Bid Screen - Item Data Tab



- 3. Select the tem Data tab.
- 4. Select the Delete button.



NOTE: Solicitation responses with Held or Submitted status may be deleted any time **PRIOR** to the ending date of the solicitation. If the response has been submitted, it may be necessary to change one of the previously entered fields to activate the **Delete** button.

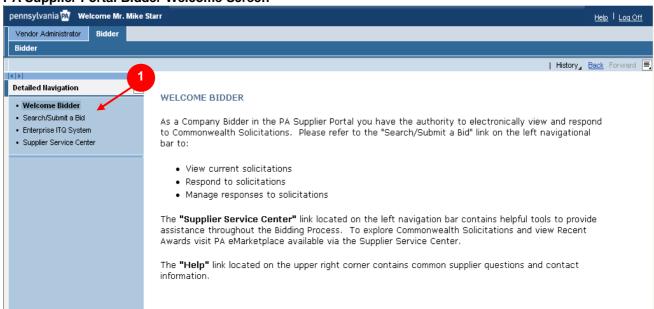
To prevent accidental deletion of a solicitation response, the PA Supplier Portal prompts you to verify your delete action, as shown below:



Check the Status of Solicitations and Responses

Suppliers are able to check the status of solicitations by the Commonwealth, as well as the status of solicitation response submissions, using the steps described below.

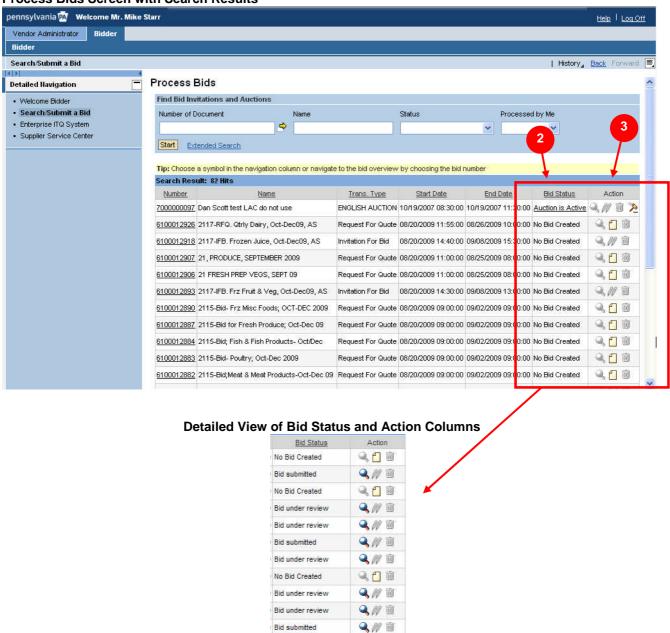
PA Supplier Portal Bidder Welcome Screen



1. Select the • Search/Submit a Bid link in the left navigation area.



Process Bids Screen with Search Results



- 2. Review the Bid Status column to see the status of your solicitation response
- 3. Select any available icon from the Action column to perform that specific action to your solicitation response. **NOTE:** As described earlier in this guide, the icons are as follows:
 - Create Icon (allows the user to create responses to open opportunities)
 - Section = View Details Icon (allows the user to view basic data and details of a specific response)
 - Change Icon (allows the user to change a previously held or submitted response)
 - Delete Icon (allows the user to delete a previously submitted response)

NOTE: After any review, change or submission of a solicitation response, select the Start button to refresh the screen to display the most current status.



Appendix A

Working with Attachments

This section is designed to assist users in downloading, completing and uploading attachments for solicitations. While not all solicitations have documents that need to be attached and sent in with your bid, you are encouraged to review all notes from purchaser and any documents attached to the solicitation.

Downloading Attachments

Process Bid Screen - Downloading Files pennsylvania Welcome Mr. Mike Starr Help | Log Off Vendor Administrator Bidder Search/Submit a Bid | History Back Fo General Data Item Data Detailed Navigation Basic Data | Attributes | Information from Purchaser | My Notes | Partner/Delivery Address | Conditions | Bid Invitation Versions Check the information in your bid. You can also add your own notes · Search/Submit a Bid Texts · Enterprise ITQ System Supplier Service Center To Display / Edit the Texts, Choose the Appropriate Text Type Text Overview Text Type Text Preview (60 Chars.) Tendering text Deliveries must be made by 10:00 AM. Bids will be received n Purchaser's Remarks Tendering text Deliveries must be made by 10:00 AM. Bids will be received no later than 9/3/09 at 1:00 PM. Attached: Terms and Conditions Reciprocal Limitations Act Requirements Attachments Overview of Attachments

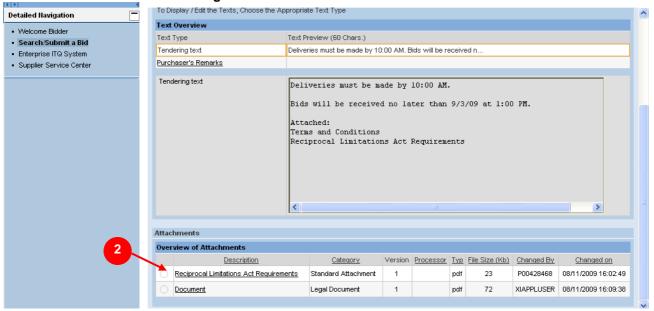
1. Select the Information from Purchaser link under the **General Data** tab.

NOTE: The **Information from Purchaser** link contains information provided by the Commonwealth to further describe the specifications and conditions of the solicitation. Information can be displayed directly on this page or as a document attached to the solicitation.



 If there is an attachment to the solicitation, select the link located in the <u>Description</u> column(use the scroll bar on the right to view all attachments). <u>NOTE</u>: For the purposes of illustration, the following example is shown (<u>Reciprocal Limitations Act Requirements</u>).

Process Bid Screen – Downloading Files

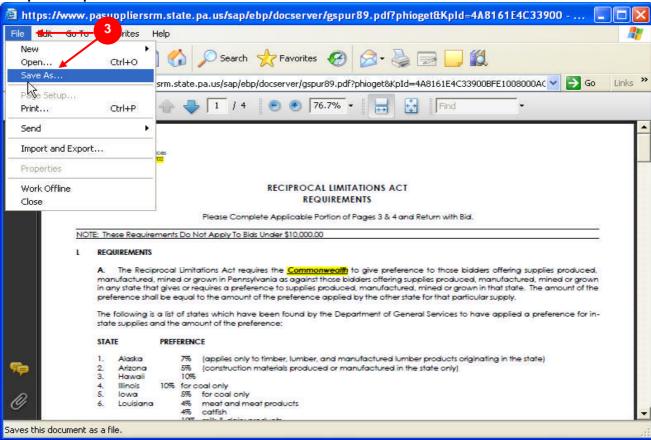


NOTE: Upon selection of the link, a **File Download** dialogue box will be displayed OR the file will open automatically depending on your system settings. Open the attachment and review it carefully. A sample bid specification is shown below.



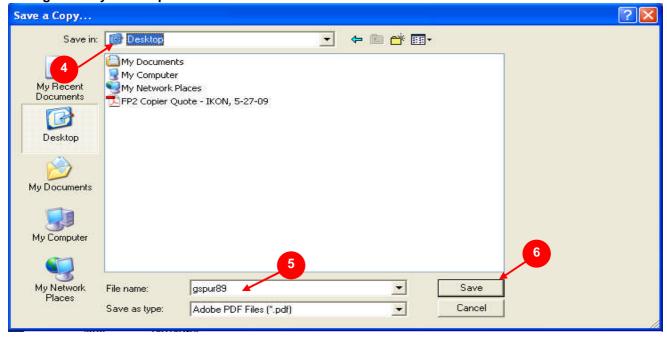


Sample Bid Specification



3. In the upper left corner of the document, click on File, then click on Save As

Saving files to your computer





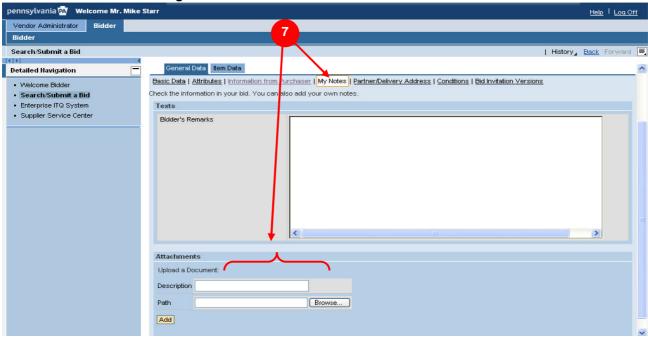
- 4. In the <u>Save In</u> box, select "Desktop". This will save the file to the desktop of your computer. You can store the files to another location after you have completed and submitted your response.
- 5. The file name will default, do not change the name.
- 6. Click the Save button to save the file to your desktop.

NOTE: At this time you can open the downloaded file(s) on your computer, review the information and complete the form(s) if necessary. Read all notes from purchaser and document information to determine what files are required to be submitted with your response. The next section contains instructions on **adding attachments** to your response.

Adding Attachments

7. Select the My Notes link under the **General Data** tab.

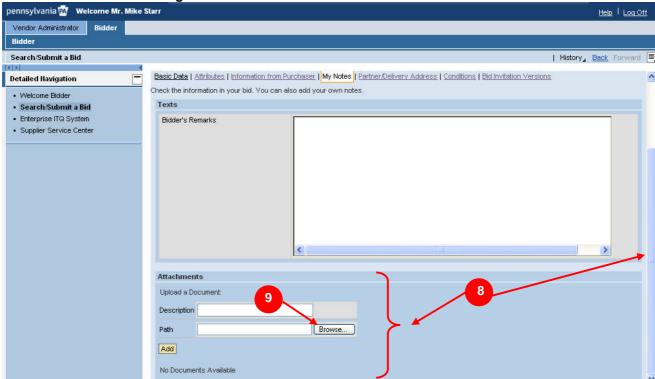
Process Bid Screen - Adding Attachments



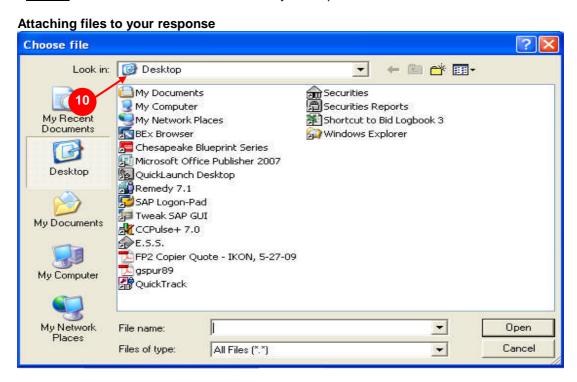
NOTE: The **My Notes** link contains an area for you to insert any comments associated with your response. Also included is the ability to attach any required documentation to accompany your solicitation response (e.g., word processing files or spreadsheets; however suppliers are reminded that attachments or comments which seek to modify the specifications or terms and conditions, including the attachment of supplier terms and conditions, may cause a solicitation to be rejected as a conditional bid or proposal).



Process Bid Screen - Adding Attachments



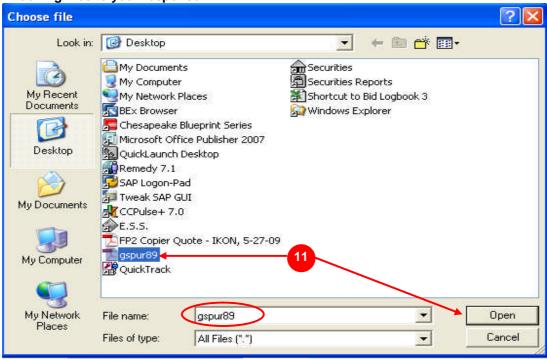
- 8. Use the bar to the right to scroll down to the attachments section.
- 9. Select Browse to access the files to be attached to your response.



10. In the Look In box, select "Desktop".

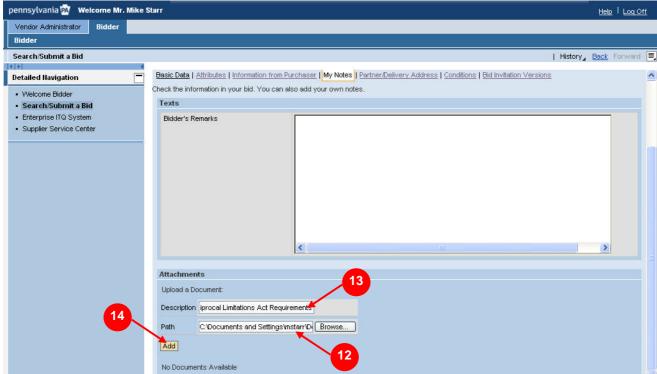


Attaching files to your response



11. Select the appropriate file from the list, then click <u>Open</u>. The file name will automatically populate, do not change the name.

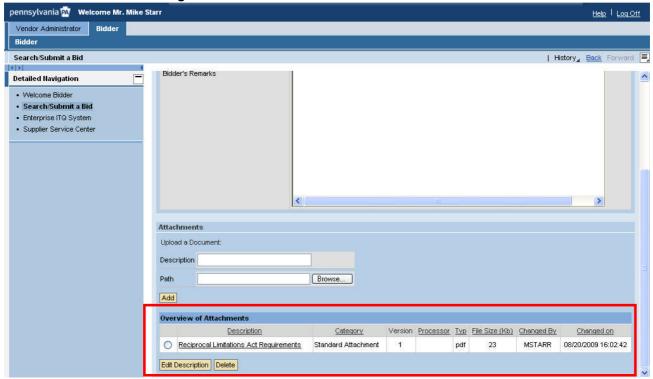
Process Bid Screen – Adding Attachments





- 12. The file path will populate into your response.
- 13. The Description field can be populated with the original name of the document listed on the Purchasers Notes tab
- 14. Click Add to attach the document to your response. To add additional documents, follow the same process.

Process Bid Screen - Adding Attachments



NOTE: All documents added to your response will be listed at the bottom of the My Notes tab. These documents can be edited or deleted by first selecting the appropriate document and then utilizing the Description or buttons located at the bottom of the page.

When you have finished your attachments, complete and submit your response as described earlier in this guide.